Troubleshooting

Check for the necessity of software update first, and update the software if necessary. ⇒P82
When checking the following items not to improve the state, contact the phone number given in "Repairs" on the back of this manual or make a call to DOCOMO-specified repair office.

✣ Power supply and charging

● FOMA terminal cannot be turned ON.
- Is the battery pack installed correctly?
- Is the battery exhausted?

● FOMA terminal cannot be charged (the charging light does not turn on).
- Is the battery pack installed correctly?
- Are the adapter and FOMA terminal set correctly? Is the AC adapter connector securely inserted to FOMA terminal or the attached desktop holder when you use AC adapter (optional)? Is AC adapters power plug or cigarette lighter plug inserted to the outlet or cigarette lighter socket correctly?
- Is the charging jack of FOMA terminal dirty when you use desktop holder? If it is dirty, clean with a dry cloth or cotton swab.
- If you execute calls, communications or other function operations while charging the battery pack, FOMA terminal may become hot. For safety, charging may not start when FOMA terminal is hot. Wait until the temperature drops after using and charge again.

✣ Terminal operation

● FOMA terminal etc. become hot while operating/charging.

While operating or charging, or if you use i-αppli, videophone call, 1Seg watching, etc. for a long time while charging the battery, FOMA terminal, battery pack and adapter may become hot. There is no problem about safety and continue to use it.

● The operation time provided by the battery pack is short.
- Is your terminal left for a long time under the state of out of service area? Out of service area, many powers are consumed to search available radio waves.
- The operation time provided by the battery pack varies by the operating environment and battery pack's deterioration.
- The battery pack is a consumable part. Each time it is charged, time available with each charging reduces. Even the full charge state, when the operation time is too short, purchase a new battery pack of the specified type.

● Turning the power off or restarting automatically happens.

If the jack of battery pack is dirty, the contact may become poor and the power may shut OFF. If it is dirty, clean with a dry cloth or cotton swab.

● No operations are performed even by keypad operation.

Have you activated All lock, Omakase Lock, Side key hold, Lock on close, or Lock when immobile?

● The recognition of UIM is not performed successfully.
- Is UIM installed in the right direction?
- Is UIM (blue) inserted?

✣ Calls

● Calls cannot be made using the keypads.

Have you activated All lock, Omakase Lock, Self mode, Keypad dial lock, Lock on close, or Lock when immobile?

● Calls are not connected (Even when moving, "圏外 (out of service area)" does not disappear or although radio waves are enough, making/receiving calls is unavailable).
- Turn the power off and on, or remove and attach battery pack or UIM.
- Even when the signal meter on your FOMA terminal indicates there are strong radio waves, due to the type of radio waves, making/receiving calls may be unavailable. Move to call again.
- Is Specified caller, Anonymous caller, Unregistered caller or 3G/GSM setting set?
- Due to the crossing of radio waves, at the crowded public places, calls/mails are crossed and the connection status may not be good. In this case, "Please wait for a while" appears and the caller hears a busy tone. Move to other place or call again at other time.

✣ Osaifu-Keitai

● Osaifu-Keitai function is unavailable.
- When removing the battery pack, IC card functions are unavailable regardless of the IC card lock settings.
- Do you place mark of FOMA terminal over IC card reader?
- Have you activated Omakase Lock or IC card lock?

Warranty and After-Sales Service

Warranty

- FOMA terminal is provided with a written warranty. Make sure that you receive it. Check the written contents and items such as "shop name/date of purchase" and keep it in a safe place. If it does not contain the necessary information, immediately contact the shop where you bought it. The warranty is valid for a period of one year from the date of purchase.
- This product and all accessories are subject to change, in part or whole, for the sake of improvement without prior notice.

After-Sales Service

✜ When problems occur

Before requesting repair, read the section on "Troubleshooting" in this manual or "使いかたガイド (Guide)" in FOMA terminal (In Japanese only). If the problem still persists, contact "Repairs" on the back of this manual.

✜ If the result of inquiries indicates that a repair is required

Take your FOMA terminal to DOCOMO-specified repair office. Be sure to check the opening hours of the office before you go. Note that, repair may take longer time depending on the state of damage.

In the warranty period

- FOMA terminal is repaired at no charge subject to the conditions of the warranty.
- The warranty must be presented to receive warranty service. The subscriber is charged for the repair of items not covered in the warranty or repairs of defects resulting from misuse (damage of the color LCD or connector, etc), accident, neglect, etc. even during the warranty period.
- The subscriber is charged even during the warranty period for the repair of failures caused by the use of devices or consumable items that are not DOCOMO-specified.

Repairs may not be possible in the following cases.

- When judged as malfunction due to moisture at the repair office (e.g. when detected in a moisture seal reaction)
- When corrosion due to moisture, condensation, perspiration, etc. is detected, or if any of the internal boards are damaged or deformed (repairs may not be possible if external connection jack, earphone/microphone jack or liquid crystal panel is damaged, or the terminal outer case is lifted)

* Even in case that a repair is possible, since those conditions are outside the range of the warranty, a repair is charged.

After expiration of the warranty

All repairs that are requested are charged.

Replacement parts

Replacement parts (parts required to maintain the product functions) are basically kept in stock for at least 6 years after termination of production. However, repair may not be possible due to lack of repair parts etc.

✤ Notes

- Do not modify FOMA terminal or its accessories.
  - Repair may be refused depending on the nature of modification. The following cases may be regarded as modifications.
    - A sticker etc. is put on the LCD or keypad part
    - FOMA terminal is embellished with adhesive material etc.
    - Exteriors are replaced with other than DOCOMO's genuine parts
  - Repair of failures or damage caused by modification is charged even during the warranty period.
- Do not remove any inscription stickers attached to FOMA terminal. If confirmation of the inscription sticker' content is impossible, determination of whether specific technical standards are satisfied cannot be made. Therefore, repair may be refused
- Function settings and information such as total calls may be cleared (reset) by malfunctions, repair or other handling of FOMA terminal. Should that happen, set up the functions again.
- Magnetic components are used in the earpiece, speaker, etc. of FOMA terminal. Do not allow cash cards or other devices that are vulnerable to magnetism to come into contact with the phone.
- This FOMA terminal is waterproof. However, if inside of the terminal gets wet or moist, turn the power off, remove the battery pack immediately, and bring the terminal to a repair office as soon as possible. However, repair may not be possible depending on the condition of FOMA terminal.

i-mode fault diagnosis site

Using your FOMA terminal, you can check whether sending/receiving of messages and downloading of images and melodies are normally performed. When FOMA terminal is assumed to have malfunctions as the result of the diagnosis, contact the phone number given in "Repairs" on the back of this manual.

Accessing to "ｉモード故障診断サイト (i-mode fault diagnostic site)"

i-mode site : iMenu⇒お知らせ (Notice)⇒サービス・機能 (Services/Function)⇒ｉモード (i-mode)⇒ｉモード故障診断 (i-mode fault diagnostic site) (In Japanese only)

QR code for site access

- The access method may be changed without previous notice.
- Packet communication for ｉモード故障診断 is free. However,. accessing from overseas is charged.

Software update

This function allows you to update software in FOMA terminal using packet communication when update is required.

Update information is posted in "お客様サポート (user support)" on NTT DOCOMO website or iMenu. Software may be updated in 3 methods: "Auto-update", "Immediate update" and "Reserved update".

* Packet communication for software update is free.
* Software update can be done even when various data, such as a phonebook registered in FOMA terminal, camera images, downloaded data, are remaining; note that data protection sometimes cannot be secured according to the conditions of your FOMA terminal (such as malfunction, damage, or water leak). DOCOMO recommends backing up necessary data. However some data such as downloaded data may not be backed up.

✜ When updating software

- Do not remove the battery pack while updating software. The update may fail.
- Software update should be done with battery fully charged.
- Software update (downloading or rewriting) may take time.
- Making/Receiving calls, communications functions and other functions are disabled during software update (Only incoming voice calls can be answered while downloading.).
- It is recommended that software update be executed in good radio wave conditions with three bars of the antenna icon displayed and the terminal not moved. If radio wave conditions become weaker during software download or the download is stopped, retry software update in a place with strong radio wave conditions.
- When updating software, your private information concerning FOMA terminal (model, serial number, etc.) is automatically sent to the server (the server for software update managed by DOCOMO). DOCOMO does not use the sent information for purposes except software update.
- When software update has failed, "Rewrite failed" appears and all operation becomes unavailable. In that case, please bring FOMA terminal to DOCOMO-specified repair office.
- Software cannot be updated overseas.

Set auto-update (Default : Auto-update)

Select automatic update of software or alert notification of the necessity of update.

1 MENU ▶ 8 **Setting&NWservices** ▶ 7 **Clock & Other** ▶ 3 **Software update** ▶ **Authenticate** ▶ **"Set auto-update"** ▶ **Set required items** ▶ [📷] **[Set]**

When "Set auto-update" is set and update is required, the update file is automatically downloaded, and (rewrite notice icon) appears on the stand-by display. Select the icon to confirm or change the start time of update.

When "Only notification" is set and update is required, (update notification icon) appears.

Immediate update

Select (update notification icon) on the stand-by display or an item on the menu.

Immediate update may not be available when the server is busy.

<Example> Selecting the notification icon to update

1 On the stand-by display, ● ▶ Select (update notification icon) ▶ "Yes" ▶ Authenticate

2 "Now update" ▶ After about 5 seconds, download starts automatically

Canceling download : On the downloading screen, ●

When the server is busy, a selection screen prompts you to reserve the update time or cancel update.

<Software Update screen>

3 Download is completed and after about 5 seconds, software update is automatically started ▶ Update is completed and restart is automatically made ▶ "OK"

Reserved update

When download takes time, or the server is busy, reserve the update time.

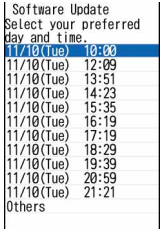
<Example> Selecting from displayed options

1 On Software Update screen, "Reserve"

Available dates for reservation are shown by the time of the server.

2 Select preferred day and time ▶ "Yes" ▶ "OK"

Selecting "Others" allows you to select other date and time options than displayed ones. When setting is completed, (reservation icon) appears on the stand-by display.



<Preferred date and time selection screen>

Checking software update reservation

You can check or change the reserved date and time.

1 MENU ▶ 8 Settings&NWservices ▶ 7 Clock & Other ▶ 3 Software update ▶ Authenticate ▶ "Update"

A reservation confirmation screen appears.

2 Check the reservation ▶ "OK"

Point

Changing the reservation : On a reservation confirmation screen, "Change" ▶ Select a date ▶ Select a time period ▶ Select a date and time ▶ "Yes" ▶ "OK"

Canceling the reservation : On a reservation confirmation screen, "Cancel" ▶ "Yes" ▶ "OK"

Scanning function

For the data or programs that are imported to FOMA terminal, this function detects data and deletes data or inhibits activation of applications that may cause troubles.

✜ Before using Scanning function

- The Scanning function provides a certain countermeasure against invasion of data which causes some trouble in the mobile phone, when viewing website, receiving messages, etc. Note that, if pattern definition corresponding to specific troubles has not been downloaded to the mobile phone or such pattern definition does not exist, this function cannot prevent those troubles from occurring.
- Different pattern definition is used for different FOMA terminal models. Also, note that DOCOMO may stop distribution of pattern definition for models that have been on the market for 3 years or more.

Update pattern definition first, then keep the pattern definition up-to-date.

Set auto-update

You can set FOMA terminal so that pattern definitions can be automatically updated.

1 MENU ▶ 8 **Settings&NWservices** ▶ 4 **Security & Locks** ▶ 8 **Scanning function** ▶ 2 **Set auto-update** ▶ **"Enable"** ▶ **"Yes"** ▶ **"Yes"** ▶ **"OK"**

When the Auto-updating pattern definitions is completed, appears on the stand-by display.

Warning level	Scan result screen	Actions
0		**"OK"** : Continue processing of the started application
1		**"Yes"** : Stop processing of the application that may cause troubles **"No"** : Continue processing of the started application
2		**"OK"** : Stop processing of the application that may cause troubles
3		**"Yes"** : Delete data that may cause troubles **"No"** : Stop processing of the application that may cause troubles
4		**"OK"** : Delete data that may cause troubles

* Selecting "Detail" on each screen displays a list of names of the detected problem elements. When 6 or more problem elements have been detected, the names of the 6th and subsequent problem names are omitted.

Introduction of options and related devices

Combining FOMA terminal with optional accessories supports a wide variety of uses from personal use to business use. Some products are unavailable depending on the area.
For details, contact a sales outlet such as docomo Shop. For details about the optional devices, refer to the instruction manual for each device.

- FOMA AC Adapter 01/02*1
- FOMA DC Adapter 01/02
- FOMA Dry Battery Adapter 01
- In-Car Hands-Free Kit 01*2
- FOMA In-Car Hands-Free Cable 01
- Battery Pack F09
- In-Car Holder 01
- Desktop Holder F30
- Back Cover F44
- Carry Case L 01
- FOMA USB Cable*3
- FOMA USB Cable with Charge Function 02*3
- FOMA Portable Charging Adapter 01
- Bluetooth Headset F01
- AC adapter for Bluetooth Headset F01
- Wireless Earphone Set P01
- Wireless Earphone Set 02
- Flat-plug Earphone/Microphone with Switch P01*4/P02*4
- Flat-plug Stereo Earphone Set P01*4
- Earphone Plug Adapter 01
- Earphone Plug Adapter P001*4
- Earphone/Microphone with Switch P001*5/P002*5
- Stereo Earphone Set P001*5
- Earphone/Microphone 01
- Stereo Earphone Set 01
- Remote controller with microphone F01*4
- Earphone Terminal P001*5
- Earphone Plug Adapter for External connector terminal 01
- FOMA AC Adapter 01 for Global use
- FOMA Indoor Booster Antenna*6
- FOMA Indoor Booster Antenna (Stand Type)*6
- Bone conduction microphone/receiver 01*4/02

*1 When using FOMA terminal overseas, use the adapter plug that is suitable for use in your travel destination. Also, do not charge the battery with a transformer for overseas travel.

*2 FOMA In-Car Hands-Free Cable 01 is required to charge F-03B.

*3 If you use USB HUB, operations may not be performed correctly.

*4 Earphone Plug Adapter for External connector terminal 01 is required to connect to F-03B.

*5 Earphone Plug Adapter for External connector terminal 01 and Earphone Plug Adapter P001 are required to connect to F-03B.

*6 Use this only in Japan.

Menu list

- Menu list for the case Select startup menu is set to "Basic menu" is described.
- Settings of menus indicated in red can be restored to the default in Reset.
- Set Kisekae Tool by default varies by terminal color.

■Mail

1 1 Inbox
1 2 Compose message
1 3 Compose Decome-Anime
1 4 Unsent messages
1 5 Outbox
1 6 Check new message
1 7 SMS/Area Mail
1 7 1 SMS
1 7 1 1 Compose SMS
1 7 1 2 UIM Inbox
1 7 1 3 UIM Outbox
1 7 1 4 SMS settings
1 7 1 5 Check new SMS
1 7 2 Early warning "Area Mail" setting
1 7 2 1 Receive setting
1 7 2 2 Beep time
1 7 2 3 Manner/Public mode setting
1 7 2 4 Check ring tone
1 7 2 5 Other
1 7 2 5 1 Receive entry
1 8 Receive option
1 9 Mail settings
1 9 1 Alert settings
1 9 1 1 Mail alert
1 9 1 2 MessageR alert
1 9 1 3 MessageF alert
1 9 2 Sort method
1 9 3 Signature
1 9 4 Reply setting
1 9 4 1 Reply format
1 9 4 2 Activate quick reply
1 9 4 3 Quick reply presets
1 9 5 Mail group
1 9 6 Display settings
1 9 6 1 Display priority
1 9 6 2 Receive option setting
1 9 6 3 Incoming msg. attach
1 9 6 4 Attachment auto play
1 9 6 5 Message list
1 9 6 6 Auto-display
1 9 6 7 Address/Spam Mail Settings
1 9 7 Auto save setting when editing
1 9 8 Check msg. option
1 * Template
1 * 1 Decome
1 * 2 Decome-Anime

■i-mode

2 1 iMenu Search
2 2 Bookmark
2 3 Screen memo
2 4 Last URL
2 5 Enter URL
2 6 i-Channel
2 7 i-mode settings
2 8 Access shortcuts
2 9 RSS reader
2 * Full Browser Home
2 0 Search engine

■i-αppli

3 1 Software list
3 2 i-αppli call log
3 3 i-αppli settings
3 3 1 Sort software
3 3 2 Auto-start
3 3 3 Software info disp.
3 3 4 Display light time
3 3 5 Vibrate effect
3 3 6 Sound effect volume
3 3 7 i-Widget settings
3 3 7 1 i-Widget sound effect
3 3 7 2 i-Widget roaming set
3 3 8 i-αppli call DL set
3 3 9 AUTO-GPS preferred setting
3 4 Display history
3 5 i-αppli shortcuts
3 6 About i-αppli

■Phonebook & Logs

4 1 Phonebook
4 2 Phonebook new entry
4 3 Add group
4 4 Phonebook (UIM) new entry
4 5 Received calls
4 6 Redial
4 7 Record msg.&Voice memo
4 7 1 Record message
4 7 2 Recorded messages
4 7 3 Record voice memo
4 7 4 Voice memos
4 8 Mail logs
4 8 1 Sent msg. log
4 8 2 Received msg. log
4 9 User information

■Data Box

5 1 My Picture
5 2 MUSIC
5 3 Music&Video Channel
5 4 i-motion/Movie
5 5 Melody
5 6 My Document
5 7 Kisekae Tool
5 8 Machi-chara
5 9 Chara-den
5 * 1Seg
5 0 Other

■Life Kit

6 1 Bar code reader

6 2 Ir/iC/PC connection
6 2 1 Receive Ir data
6 2 2 Send all Ir data
6 2 3 Send all via iC
6 2 4 Data exchange settings
6 2 5 USB mode settings*1
6 3 microSD
6 4 Camera
6 4 1 Still camera
6 4 2 Movie camera
6 5 Sound recorder
6 6 Data Security
6 6 1 Data check/How to update etc.
6 6 2 Exchanging history
6 6 3 Send img in Phonebook
6 6 4 Backup phonebooks etc./Update
6 6 5 Backup settings/Update
6 6 6 Backup images
6 7 Map/GPS
6 7 1 Map
6 7 2 imadoco search
6 7 3 imadoco kantan search
6 7 4 i-area
6 7 5 Map/GPS αppli
6 7 6 Position location
6 7 7 Loc. history
6 7 8 Notify location
6 7 9 Map&GPS setting
6 7 9 1 Map setting
6 7 9 1 1 Select Map
6 7 9 1 2 Map activate setting
6 7 9 2 Position settings
6 7 9 2 1 Post-Position task
6 7 9 2 2 Position accuracy
6 7 9 2 3 Positioning alert
6 7 9 3 Notification setting
6 7 9 3 1 LCS clients list
6 7 9 3 2 Position accuracy
6 7 9 3 3 Positioning alert
6 7 9 4 Request setting
6 7 9 4 1 Request permit/deny
6 7 9 4 2 Position accuracy
6 7 9 4 3 Service settings
6 7 9 4 4 Service host URL
6 7 9 4 5 Positioning alert
6 7 9 4 5 1 Loc. request-accept
6 7 9 4 5 2 Loc. request-verify
6 7 0 AUTO-GPS
6 7 0 1 DOCOMO service set
6 7 0 2 AUTO-GPS setting
6 7 0 3 Setup service list
6 7 0 4 AUTO-GPS history
6 7 0 5 Low battery setting
6 8 Pedometer/ACT monitor
6 8 1 Steps/Activity/Calories info
6 8 2 Set Pedometer/Activity monitor
6 9 1Seg
6 9 1 Activate 1Seg
6 9 2 Program guide
6 9 3 1Seg image/video
6 9 4 Set/Timer list
6 9 5 Recording result
6 9 6 TVlink
6 9 7 Channel list
6 9 8 User setting
6 9 8 1 Display setting
6 9 8 2 Sound setting
6 9 8 3 Data broadcasting
6 9 8 3 1 Image & Effect
6 9 8 3 2 ToruCa from 1Seg
6 9 8 3 3 Restore storage area
6 9 8 3 4 Reset permit status
6 9 8 4 Close setting
6 9 8 5 Play setting
6 9 8 6 Record setting
6 * Bluetooth
6 * 1 Bluetooth ON/ OFF
6 * 2 Device list
6 * 3 Register new devices
6 * 4 Accept registered
6 * 5 Accept dial-up device
6 * 6 Receive data
6 * 7 Bluetooth settings
6 * 7 1 Time-out to search
6 * 7 2 Bluetooth info
6 * 7 3 Set authentications
6 * 7 4 Forward ring alert
6 * 7 5 Session number
6 * 7 6 Start MUSIC Player
6 * 8 Connecting devices
6 0 Business card reader
6 # Guide

■Accessory

7 1 Scheduler
7 2 Notepad
7 3 Alarm clock
7 4 Calculator
7 5 Dictionaries
7 5 1 Jpn Dic (Gakken Mobile Jpn Dic)
7 5 2 JE Dic (Gakken Mobile JE Dic)
7 5 3 EJ Dic (Gakken Mobile EJ Dic)
7 5 4 Today's trivia
7 5 5 Today in history
7 6 Countdown timer
7 7 High-pitched alarm
7 8 Fake call
7 8 1 Activate
7 8 2 Alert&Time settings

■ Settings&NWservices*2

8 1 Alerts & Sounds
8 1 1 Ring alerts & Sounds
8 1 1 1 Call ring alert
8 1 1 1 1 Call ring alert
8 1 1 1 2 V.phone ring alert
8 1 1 1 3 Anonymous caller
8 1 1 2 Mail/Msg. ring alart
8 1 1 2 1 Mail ring alert
8 1 1 2 2 Msg.R ring alert
8 1 1 2 3 Msg.F ring alert
8 1 1 3 i-concier ring alert
8 1 1 4 GPS alert
8 1 1 4 1 Positioning alert
8 1 1 4 2 Loc. notify alert
8 1 1 4 3 Loc. request-accept
8 1 1 4 4 Loc. request-verify
8 1 1 5 Alarm sound

8 1 1 5 1 Alarm clock sound
8 1 1 5 2 Schedule reminder
8 1 1 6 System sound
8 1 1 6 1 Keypad sound
8 1 1 6 2 Open/Close sound
8 1 1 6 3 Shutter sound
8 1 1 6 4 Movie camera sound
8 1 1 7 Charge alert
8 1 1 8 Call session
8 1 1 8 1 Status message
8 1 1 8 2 On-hold tone
8 1 1 8 3 Quality alarm
8 1 1 8 4 Reconnect alarm
8 1 1 8 5 Low Battery alert
8 1 1 9 Melody Call
8 1 2 Adjust volume
8 1 2 1 Alert/Call volume
8 1 2 1 1 Call alert volume
8 1 2 1 2 Listen volume
8 1 2 2 Mail/Msg. alert vol.
8 1 2 3 GPS alert volume
8 1 2 4 i-concier ring alert
8 1 2 5 Alarm volume
8 1 2 5 1 Alarm clock sound
8 1 2 5 2 1Seg alarm sound
8 1 2 5 3 Schedule reminder
8 1 2 6 i-αppli effect sound
8 1 2 7 ToruCa receive alert
8 1 2 8 Operation sound
8 1 2 9 Melody effect sound
8 1 3 Vibrate alert/effect
8 1 3 1 Call vibrate alert
8 1 3 1 1 Call vibrate alert
8 1 3 1 2 V.phone vibe alert
8 1 3 2 Mail/Msg. vibe alert
8 1 3 2 1 Mail vibrate alert
8 1 3 2 2 Msg.R vibrate alert
8 1 3 2 3 Msg.F vibrate alert
8 1 3 3 GPS vibrate alert
8 1 3 3 1 Positioning vibrate
8 1 3 3 2 Loc. notify vibrate
8 1 3 3 3 Loc. request-accept
8 1 3 3 4 Loc. request-verify
8 1 3 4 i-concier vibe alert
8 1 3 5 Alarm vibrate
8 1 3 5 1 Alarm clock
8 1 3 5 2 Schedule reminder
8 1 3 6 i-αppli effect
8 1 4 Silent mode
8 1 5 Ring alert delay
8 1 6 Stereo sound effect
8 1 6 1 Movie(i-motion/movie)
8 1 6 2 Melody
8 1 6 3 MUSIC Player
8 1 6 4 1Seg
8 1 6 5 Music&Video Channel
8 1 7 BGM play
8 2 Display
8 2 1 Stand-by display
8 2 1 1 Image/i-αppli
8 2 1 2 Clock format
8 2 1 3 Battery icon
8 2 1 4 Antenna icon
8 2 1 5 Info/calendar layout
8 2 1 6 i-Channel setting
8 2 1 7 Shortcut icons
8 2 1 8 Animated-notice
8 2 1 9 Information display
8 2 2 Menu preference
8 2 2 1 Select startup menu
8 2 2 2 My shortcut
8 2 2 3 Reset
8 2 2 3 1 Operation history
8 2 2 3 2 Menu design
8 2 3 Color & Action image
8 2 3 1 Color scheme
8 2 3 2 Call image
8 2 3 2 1 Outgoing call
8 2 3 2 2 Incoming call
8 2 3 2 3 Videophone dialing
8 2 3 2 4 Videophone receiving
8 2 3 2 5 Anonymous caller
8 2 3 3 Mail image
8 2 3 3 1 Outgoing message
8 2 3 3 2 Incoming message
8 2 3 3 3 Image message alert
8 2 3 3 4 Check msg.
8 2 3 4 Videophone image
8 2 3 5 Info display & light
8 2 3 5 1 Caller/Sender info
8 2 3 5 2 Indicator light
8 2 3 6 Contact image
8 2 4 Display & Key light
8 2 4 1 Display light time
8 2 4 2 Light time-out
8 2 4 3 Brightness
8 2 4 4 Keypad light
8 2 5 Light alert
8 2 5 1 Light alert
8 2 5 2 Call session light
8 2 5 3 GPS light alert
8 2 5 4 IC card light
8 4 5 5 Open/Close light
8 2 6 Font & Language
8 2 6 1 Font size
8 2 6 2 Font style
8 2 6 3 バイリンガル
8 2 7 Display Machi-chara
8 2 8 Power saving mode
8 2 8 1 Saving mode ON/OFF
8 2 8 2 Saving mode options
8 2 9 Auto light on
8 2 0 Privacy view level
8 3 Kisekae/Themes
8 3 1 Kisekae Tool
8 3 2 Style theme
8 3 3 Timed theme
8 4 Security & Locks
8 4 1 Locks
8 4 1 1 Lock on close
8 4 1 2 Lock when immobile
8 4 1 3 All lock
8 4 1 4 Personal data lock
8 4 1 5 IC card lock
8 4 1 5 1 Lock/Unlock
8 4 1 5 2 Lock preference
8 4 1 5 3 Timed lock
8 4 1 5 4 Programed activation

8 4 1 5 5 IC lock(power-off)
8 4 1 6 Keypad dial lock
8 4 2 Privacy mode
8 4 2 1 Call/Mail privacy
8 4 2 2 Other item privacy
8 4 2 3 Activation option
8 4 2 4 Contact setting
8 4 3 Security indicator
8 4 4 Kid-safe mode
8 4 5 Receive display option
8 4 6 UIM
8 4 7 Code & Fingerprint
8 4 7 1 Change security code
8 4 7 2 Register fingerprint
8 4 7 3 Saved fingerprints
8 4 7 4 Fingerprint access
8 4 8 Scanning function
8 4 8 1 Update
8 4 8 2 Set auto-update
8 4 8 3 Set scan
8 4 8 4 Version
8 4 9 Password manager
8 4 0 microSD password setting
8 4 0 1 Register password
8 4 0 2 Change password
8 4 0 3 Delete password
8 4 0 4 Forcible microSD initialization
8 5 Call & Answer
8 5 1 Sound & Image
8 5 1 1 Outgoing call
8 5 1 2 Call alert
8 5 1 3 Set call/receive No.

8 5 2 Anonymous caller
8 5 3 Any key answer
8 5 4 Headset
8 5 4 1 Alert preference
8 5 4 2 Auto answer setting
8 5 4 3 Headset key control
8 5 5 Reject/Accept call
8 5 5 1 Specified caller
8 5 5 2 Unregistered caller
8 5 6 Make/Receive call
8 5 6 1 Show PrioritySetting
8 5 6 2 Prefix dialing
8 5 6 3 Sub address
8 5 7 Call session
8 5 7 1 Noise reduction
8 5 7 2 Close settings
8 5 8 Self mode
8 6 Videophone
8 6 1 V.phone dialing img.
8 6 2 Videophone alert
8 6 3 Operation
8 6 4 Data session arv. act
8 6 5 Image setting
8 6 6 External device
8 6 7 Notify switchable mode
8 7 Clock & Other
8 7 1 Clock
8 7 1 1 Date & time*3
8 7 1 2 Auto power ON
8 7 1 3 Auto power OFF
8 7 1 4 Clock display format
8 7 1 5 Alarm auto power ON

8 7 1 6 Timed theme
8 7 1 7 Time tone
8 7 1 8 Two time zone clocks
8 7 2 Text input
8 7 2 1 Save word
8 7 2 2 DL dictionary
8 7 2 3 Reset prediction
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■MUSIC

9 1 MUSIC Player
9 2 Music&Video Channel

■Osaifu-Keitai

* 1 IC card content
* 2 DCMX
* 3 ToruCa content
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* 5 2 ToruCa from IC card
* 5 3 ToruCa auto-read
* 5 4 ToruCa sort rule
* 5 5 ToruCa from 1Seg
* 6 Check IC owner
* 7 Change IC owner
* 8 Search by i-mode

■User information

0 User information

■i-concier

i-concier

*1 When USB Cable is connected, default settings are not restored by Reset.
*2 For Network services, refer to "Mobile Phone User's Guide [Network Services]".
*3 Reset causes the settings of Auto time adjust (including Time zone and Summer time) and Offset to be restored to the default.
*4 By performing Reset, Set auto-update is restored to the default settings.

Main specifications

Phone

Product name		F-03B
Size		Approx. 110 (H)×50 (W)× 13.9 (T) (Thickest part : 17.1) (Unit: mm)
Weight		Approx. 122 g (with battery)
Continuous stand-by time[*1, 2, 3]	**FOMA/3G**	Stationary (Auto) : Approx. 530 H Stationary (Auto) : Approx. 330 H Moving (3G static) : Approx. 350 H
	GSM	Stationary (Auto) : Approx. 270 H
Continuous call time[*2, 3, 4]	**FOMA/3G**	Voice call : Approx. 200 min. Videophone call : Approx. 110 min.
	GSM	Approx. 200 min.
1Seg watching time[*2, 5]		Approx. 280 min. (1Seg Eco-mode : Approx. 320 min.)
Charging time[*6]		AC adapter : Approx. 140 min. DC adapter : Approx. 140 min.
LCD	**Type**	Display : TFT 262,144 colors Sub-display : Mono-color organic electro-luminescence (white)
	Size	Display : Approx. 3.0 inches Sub-display : Approx. 0.8 inches
	Number of pixels	Display : 409,920 pixels (480×854) Sub-display : 3,744 pixels (96×39)
Image pickup device	**Type**	Out-camera : CMOS In-camera : CMOS
	Size	Out-camera : 1/2.5 inches Out-camera : 1/10.0 inches
	Number of effective pixels	Out-camera : Approx. 12,200,000 pixels In-camera : Approx. 320,000 pixels
Camera section	**Number of recording pixels (Max.)**	Out-camera : Approx. 12,000,000 pixels In-camera : Approx. 310,000 pixels
	Zoom (digital)	Out-camera : Up to approx. 16.0x In-camera : Up to approx. 2.0x
Recording section	**Savable still images**[*7]	Up to approx. 780 images (default) Up to approx. 2,000 images (after preinstalled data that can be deleted are deleted)
	Continuous shooting of still images	2-9 images
	File format for still image	JPEG
	Moving picture shooting time[*8]	Up to approx. 63 min. (save to phone/default) Up to approx. 106 min. (save to phone/after preinstalled data that can be deleted are deleted) Up to approx. 57 min. (save to 64MB microSD card)
	Moving picture file format	MP4
	1Seg recording time	Up to approx. 30 min. (save to phone/after preinstalled data that can be deleted are deleted) Up to approx. 640 min. (save to 2GB microSD card)
Playing music	**Continuous play time**	i-motion : Approx. 1,287 min.[*9] Chaku-uta full® : Approx. 4,629 min.[*9, 10] WMA file : Approx. 4,208 min.[*10] Music&Video Channel (sound) : Approx. 4,629 min.[*10] Music&Video Channel (moving picture) : Approx. 301 min.
Recording size	**Chaku-uta®[*11]/ Chaku-uta full®**	Approx. 112 MB

*1 Continuous stand-by time indicates the estimated time when FOMA terminal is closed and able to receive radio waves normally. Stationary continuous stand-by time indicates the average utilization time FOMA terminal is closed and able to receive radio waves normally remains stationary. Moving continuous stand-by time indicates the average utilization time when FOMA terminal is closed and able to receive radio waves normally with a combination of "stationary", "moving", and "out of service area" status.

*2 Call, communication or stand-by time may be reduced to about half, or 1Seg watching time may be reduced due to battery pack charging condition, function settings, operating environment such as ambient temperature, radio wave conditions in the area of use (the radio waves are weak or absent), etc.

*3 The call, communication or stand-by times are reduced by making i-mode communications, creating i-mode mail, activating downloaded i-αppli, making i-αppli stand-by display settings, downloading or playing Music&Video Channel program, playing tune with MUSIC Player, activating or recording 1Seg, using AUTO-GPS, or Bluetooth connection etc.

*4 Continuous call time indicates the approximate time that the phone can send or receive radio waves normally.

*5 1Seg watching time indicates the approximate watching time with receiving radio waves normally and using Stereo Earphone Set 01 (optional).

*6 Charging time indicates the estimated time for charging an empty battery with FOMA terminal turned OFF. Charging with FOMA terminal turned ON requires longer time.

*7 The number of savable still images is based on a image size "QCIF (176×144)", Quality "Standard" and file size 10 Kbytes.

*8 The moving picture shooting time means allowable time for one movie. The number is based on Image size "QCIF (176×144)" and Quality "STD (Standard)". Varies depending on the moving picture to be recorded.

*9 AAC format files.

*10 Background playing is available.

*11 "Chaku-uta" is registered trademark of Sony Music Entertainment (Japan) Inc.

Battery Pack

Quality	Battery Pack F09
Battery used	Li-ion battery
Nominal voltage	3.7V
Nominal capacity	770 mAH

Savable/Recordable/Protectable number

Type		Savable/Recordable number	Protectable number
Phonebook*1		Up to 1,000	—
UIM phonebook		Up to 50	—
Kisekae Tool*1		Up to 50	—
Mail*1, 2	**Received messages**	Up to 2,500	Up to 1,250
	Sent messages	Up to 500	Up to 250
	Unsent messages	Up to 200	Up to 100
Bookmark*3		Up to 200	—
Screen memo*1, 3		Up to 100	Up to 100
Music*1	**Chaku-uta full®**	Up to 100	—
	Uta-moji Lyrics	Up to 100	—
i-αppli*1, 4		Up to 100	—
Images*1		Up to 2,000	—
Moving picture/i-motion/sound recorded with Sound recorder*1		Up to 200	—
Melodies*1		Up to 500	—
1Seg *1	**Video**	Up to 10	—
	Images	Up to 100	—
Scheduler*5		Up to 2,600	—
Notepad		Up to 50	—

*1 Depending on the size of data or usage status of common memory space, the actual number of items that can be saved and recorded may be fewer.

*2 The total number of i-mode mail and SMS.

*3 The total number of i-mode and Full Browser.

*4 Total number of i-αppli and Message i-αppli. Up to 5 items of Message i-αppli can be saved.

*5 Total number of schedules, schedules in i-schedule and watching/recording reservation. Up to 100 items of watching/recording reservation in total can be saved.

Specific absorption rate (SAR) of mobile phone

This model phone FOMA F-03B meets the MIC's*1 technical regulation governing exposure to radio waves.
The technical regulation established permitted levels of radio frequency energy, based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The regulation employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit is 2 watts/kilogram (W/kg)*2 averaged over 10 grams of tissue. The limit includes a substantial safety margin designed to assure the safety of all persons, regardless of age and health. The value of the limit is equal to the international guidelines recommended by ICNIRP.*3
All phone models should be confirmed to comply with the regulation, before they are available for sale to the public. The highest SAR value for this FOMA F-03B is 0.599 W/kg. It was taken by the Telecom Engineering Center (TELEC).
The test for SAR was conducted according to the MIC testing procedure using standard operating positions with the phone transmitting at its highest permitted power level in all tested frequency bands. While there may be differences between the SAR levels of various phones and at various positions, they all meet the MIC's technical regulation. Although the SAR is determined at the highest certified power level, the actual SAR of the phone during operation can be well below the maximum value.
For further information about SAR, please see the websites below.

World Health Organization (WHO) :
http://www.who.int/peh-emf/
ICNIRP :
http://www.icnirp.de/
MIC :
http://www.tele.soumu.go.jp/e/ele/body/index.htm
TELEC :
http://www.telec.or.jp/ENG/Index_e.htm
NTT DOCOMO :
http://www.nttdocomo.co.jp/english/product/sar/
FUJITSU LIMITED :
http://www.fmworld.net/product/phone/sar/

*1 Ministry of Internal Affairs and Communications.
*2 The technical regulation is provided in Article 14-2 of the Ministry Ordinance Regulating Radio Equipment.
*3 International Commission on Non-Ionizing Radiation Protection.

Declaration of Conformity

The product "F-03B" is declared to conform with the essential requirements of European Union Directive 1999/5/EC Radio and Telecommunications Terminal Equipment Directive 3.1(a), 3.1(b) and 3.2.The Declaration of Conformity can be found on http://www.fmworld.net/product/phone/doc/.

This mobile phone complies with the EU requirements for exposure to radio waves.
Your mobile phone is a radio transceiver, designed and manufactured not to exceed the SAR* limits** for exposure to radio-frequency(RF) energy, which SAR* value, when tested for compliance against the standard was 0.586W/Kg. While there may be differences between the SAR* levels of various phones and at various positions, they all meet*** the EU requirements for RF exposure.

* The exposure standard for mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR.
** The SAR limit for mobile phones used by the public is 2.0 watts/kilogram (W/Kg) averaged over ten grams of tissue, recommended by The Council of the European Union. The limit incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.
*** Tests for SAR have been conducted using standard operation positions with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a base station antenna, the lower the power output.

Federal Communications Commission (FCC) Notice

- This device complies with part 15 of the FCC rules.
  Operation is subject to the following two conditions :
  ① this device may not cause harmful interference, and
  ② this device must accept any interference received, including interference that may cause undesired operation.
- Changes or modifications made in or to the radio phone, not expressly approved by the manufacturer, will void the user's authority to operate the equipment.

FCC RF Exposure Information

This model phone meets the U.S. Government's requirements for exposure to radio waves.
This model phone contains a radio transmitter and receiver. This model phone is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy as set by the FCC of the U.S. Government. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies.
The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate (SAR). The SAR limit set by the FCC is 1.6 W/kg. Tests for SAR are conducted using standard operating positions as accepted by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output level of the phone.

Before a phone model is available for sale to the public, it must be tested and certified to prove to the FCC that it does not exceed the limit established by the U.S. government-adopted requirement for safe exposure. The tests are performed on position and locations (for example, at the ear and worn on the body) as required by FCC for each model. The highest SAR value for this model phone as reported to the FCC, when tested for use at the ear, is 0.764W/kg, and when worn on the body, is 0.406W/kg. (Body-worn measurements differ among phone models, depending upon available accessories and FCC requirements).
While there may be differences between the SAR levels of various phones and at various positions, they all meet the U.S. government requirements.
The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Equipment Authorization Search section at http://www.fcc.gov/oet/ea/fccid/ (please search on FCC ID VQK-F03B).
For body worn operation, this phone has been tested and meets the FCC RF exposure guidelines when used with an accessory designated for this product or when used with an accessory that contains no metal and which positions the handset at a minimum distance of 1.5 cm from the body.

* In the United States, the SAR limit for wireless mobile phones used by the general public is 1.6 Watts/kg (W/kg), averaged over one gram of tissue. SAR values may vary depending upon national reporting requirements and the network band.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules.
These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Important Safety Information

AIRCRAFT
Switch off your wireless device when boarding an aircraft or whenever you are instructed to do so by airline staff. If your device offers flight mode or similar feature consult airline staff as to whether it can be used on board.

DRIVING
Full attention should be given to driving at all times and local laws and regulations restricting the use of wireless devices while driving must be observed.

HOSPITALS
Mobile phones should be switched off wherever you are requested to do so in hospitals, clinics or health care facilities. These requests are designed to prevent possible interference with sensitive medical equipment.

PETROL STATIONS
Obey all posted signs with respect to the use of wireless devices or other radio equipment in locations with flammable material and chemicals. Switch off your wireless device whenever you are instructed to do so by authorized staff.

INTERFERENCE
Care must be taken when using the phone in close proximity to personal medical devices, such as pacemakers and hearing aids.

Pacemakers
Pacemaker manufacturers recommend that a minimum separation of 15 cm be maintained between a mobile phone and a pace maker to avoid potential interference with the pacemaker. To achieve this use the phone on the opposite ear to your pacemaker and does not carry it in a breast pocket.

Hearing Aids
Some digital wireless phones may interfere with some hearing aids. In the event of such interference, you may want to consult your hearing aid manufacturer to discuss alternatives.

For other Medical Devices :
Please consult your physician and the device manufacturer to determine if operation of your phone may interfere with the operation of your medical device.

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  - Windows XP indicates the Microsoft® Windows® XP Professional operating system or Microsoft® Windows® XP Home Edition operating system.
  - Windows 2000 indicates the Microsoft® Windows® 2000 Professional operating system.

Others

- FeliCa is a contactless IC card technology developed by Sony Corporation.
- This product contains a module developed by the Independent JPEG Group.
- The image interpolation technology utilized is FrameSolid, a product of Morpho, Inc.
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Please ask checking/changing subscription detail, application of various services and request of various information materials online.

From i-mode **iMenu ⇒ お客様サポート (Support) ⇒ お申込・お手続き (Application/Procedures) ⇒ 各種お申込・お手続き (Various application/Procedures)** **No packet communication charges** * In Japanese only

From PCs **My docomo (http://www.mydocomo.com/) ⇒ 各種お申込・お手続き (Various application/Procedures)** * In Japanese only

* You need your "Netowork security code" to use the site from i-mode.
* No packet communication charge applies to access the site from i-mode. Pacekt communication charge applies to access from overseas.
* You need "docomo ID/Password" to access the site from yor PC.
* If you do not have or forget "Network security code" or "docomo ID/Password", contact to the numbers for "General Inquiries" on the back of this manual.
* You may not use the services depending on your subscription.
* There are cases where the site may not be available to system maintenance, etc.

Using mobile phone with your manners!

When using your mobile phone in a public place, don't forget to show common courtesy and consideration for others around you.

Always turn OFF your FOMA terminal in cases below

■ In a place where use of mobile phones is prohibited

・Always turn OFF your FOMA terminal in an aircraft or hospital.

Always set Public mode in cases below

■ When driving

・Using a mobile phone by holding it with the hand while driving is subject to penalty.

■ In public places such as a theater, movie theater or art museum

Consider privacy

Please be considerate of the privacy of individuals around you when taking and sending photos using camera-equipped mobile phones.

DOCOMO's environmental effort

Fewer pages in the instruction manual

In Japanese version, instruction manual covers instructions only for basic functions to reduce pages and paper usage.
For frequently-used functions and their details, see 使いかたガイド (Guide) (installed in this FOMA terminal, in Japanese only) or visit NTT DOCOMO website.

Recycle of mobile phones

To protect environment and recycle the precious resources, mobile phone and PHS enterprises collect phones, batteries and chargers, regardless of brands and manufacturers, at shops labeled with the mark shown to the left. Bring these devices to your nearest docomo Shop.

General Inquiries <docomo Information Center>

0120-005-250 (toll free)

* Service available in: English, Portuguese, Chinese, Spanish, Korean.
* Available from mobile phones and PHSs.

■ From DOCOMO mobile phones (In Japanese only)

(No prefix) 151 (toll free)

* Unavailable from land-line phones, etc.

■ From land-line phones (In Japanese only)

0120-800-000 (toll free)

* Available from mobile phones and PHSs.

Repairs

■ From DOCOMO mobile phones (In Japanese only)

(No prefix) 113 (toll free)

* Unavailable from land-line phones, etc.

■ From land-line phones (In Japanese only)

0120-800-000 (toll free)

* Available from mobile phones and PHSs.

● Please confirm the phone number before you dial.

● For Applications or Repairs and After-Sales Service, please contact the above-mentioned information center or the docomo shop etc. near you on the NTT DOCOMO website or the i-mode site.

▶NTT DOCOMO website http://www.nttdocomo.co.jp/english/ ▶i-mode site iMenu⇒お客様サポート (user support)⇒ドコモショップ (docomo Shop) * In Japanese only

Loss or theft of FOMA terminal or payment of cumulative cost overseas <docomo Information Center>

(available 24 hours a day)

■ From DOCOMO mobile phones

International call access code for the country you stay **-81-3-5366-3114* (toll free)**

* You are charged a call fee to Japan when calling from a land-line phone, etc.

※If you use F-03B, you should dial the number +81-3-5366-3114 (to enter '+', press and hold the '0' key for at least one second).

■ From land-line phones <Universal number>

International prefix number for the universal number **-800-0120-0151***

* You might be charged a domestic call fee according to the call rate for the country you stay.

※For international call access codes for major countries/international prefix numbers for the universal number, refer to DOCOMO International Services website.

Failures encountered overseas <Network Support and Operation Center>

(available 24 hours a day)

■ From DOCOMO mobile phones

International call access code for the country you stay **-81-3-6718-1414* (toll free)**

* You are charged a call fee to Japan when calling from a land-line phone, etc.

※If you use F-03B, you should dial the number +81-3-6718-1414 (to enter '+', press and hold the '0' key for at least one second).

■ From land-line phones <Universal number>

International prefix number for the universal number **-800-5931-8600***

* You might be charged a domestic call fee according to the call rate for the country you stay.

※For international call access codes for major countries/international prefix numbers for the universal number, refer to DOCOMO International Services website.

● **If you lose your FOMA terminal or have it stolen, immediately take the steps necessary for suspending the use of the FOMA terminal.**

● **If the FOMA terminal you purchased is damaged, bring your FOMA terminal to a repair counter specified by DOCOMO after returning to Japan.**

Don't forget your mobile phone ··· or your manners!

When using your mobile phone in a public place, don't forget to show common courtesy and consideration for others around you.

Li-ion 00

To prevent damage to the environment, bring used battery packs to a docomo service counter, a docomo agent or a recycle center.

Sales: NTT DOCOMO, INC.
Manufacturer: FUJITSU LIMITED

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